

KESGRAVE TOWN COUNCIL BUSINESS PLAN 2021-24 SECOND ANNUAL REVIEW



1. Introduction

When the plan was implemented in October 2021, Council committed to carrying out a review of progress against its action plans on an annual basis. This is the second such annual review and it is published for residents, businesses, organisations and community partners for transparency and to enable all concerned to gain an appreciation of what Council thinks has gone well and what there is still to do.

Additional actions to those in the plan that were deemed appropriate to carry out in the last year have been included for completeness.

2. Community & Recreation (C&R)

The role of the C&R committee is to support engagement with other community stakeholders; oversee the management of our land and property assets and related services; engage with young people in supporting our youth provision; oversee Kesgrave Market, the Millennium Jubilee Hall and all community events; and liaise with other bodies in proactively contributing to solutions to the climate emergency, conservation work and public transport.

Public Open Space and Play Equipment

- a) We will consider providing a canopy or canopies in Rupert Fison Centre Square for the use of Kesgrave Market, social purposes (eg street cafes) and for community events.

Not yet actioned.

- b) We will look to improve the Town Square by providing additional planting, features and possibly a central feature.

Action taken: Various ideas have been sought and considered and are currently under discussion. However, with ECB funding from District Cllr S Lawson a pergola seat has been purchased and installed on the Square (April 2024).

- c) We will make repairs and improvements to the Multi-use Games Area (MUGA) at Cedarwood Green with a view to recommissioning its use beyond dusk.

Action completed: New LED lighting controls and CCTV facilities, have been installed, which enable the facility to be used for longer in the winter months (Spring 2022).

- d) We will invest in improving the grass pitches and field at the Millennium Sports Ground.

Action completed: In conjunction with Kesgrave Kestrels Football Club and funding from the Football Association Foundation, a schedule of works was agreed and put in place to improve the quality of the pitches. This work has been carried out and completed (summer 2023). However, we will continue to work closely with the football club and the grounds contractor to ensure the current standard is maintained.

- e) We will investigate the provision of recreational equipment at Long Strops suitable for use by teenage children.

Action taken: At the last review we mentioned that a project was underway which we expected to implement in 2023. This project is the Pump Track facility, which we consulted on throughout 2023 and submitted a full planning application to the planning authority (LPA) East Suffolk Council (ESC) in December 2023. At the time of this review, we are in communication with the LPA who are currently reviewing our application.

- f) We will investigate the provision of a hut for the sale of drinks, ice creams with table and chairs in one of our public open spaces.

Not yet actioned.

- g) We will review the case for the provision of a public lavatory including the best location, if feasible.

Not yet actioned.

- h) We will maintain the levels of Town Council recreational equipment and enhance provision where feasible/possible, including provision on non-Council land.

Action completed: We have adopted ownership of the Dobbs Drift and St Agnes Way play areas from East Suffolk Council. As part of the handover, existing equipment was brought up to an acceptable standard (February 2024).

Action taken: The play area surface for the 'space net' at Oak Meadow had to be completely replaced at significant expense following damage caused by vandalism (summer 2022). Further damage was caused to other surfacing areas at Oak Meadow, which were replaced (Summer 2023). There was also a lot of 'wear and tear' to well used kit at Oak Meadow (Zip Wire, swing sets) so resurfacing of these was done at the same time and this was supported with funding from SPARK (summer 2023).

Action taken: Resurfacing of KWMCC play area. Grass and matting were no longer sufficient for such a well-used play space. This was made possible with full funding from SPARK. A new spinner was also installed with funding from Cllr S Lawson's District ECB grant. (Summer 2023).

- i) We will endeavour to keep graffiti to a minimum in our community.

Action taken: In conjunction with our schools, East Suffolk Council and Police we undertook a project for all underpasses in the Town to be re painted. A local artist was commissioned for this, who worked with groups of pupils from every school to create artwork designs, around the theme of Climate Emergency and Wellbeing, which the artist then painted on the underpasses. All underpasses are now complete (Spring 2022). With exception of the Highschool underpass, following further investigation this underpass requires more work (condition of walls) and advice from SCC Highways has been sought on managing pedestrian access while works are carried out.

The Town Council's Estate Operatives monitor all public areas in the Town and report and remove any graffiti found. The Town Council works with local Police, the community and East Suffolk Council to identify repeat offenders and for appropriate action to be taken.

- j) (new) Investigate, review and improve services provided to maintain our Public Open Spaces (POS).

Action taken: Following the change of service provider from Norse to East Suffolk Services (ESSL) in July 2023 we requested and have negotiated Service Level Agreements (SLA) for land which we own along with building better working relations with ESSL for the benefit of all POS in the Town. Our Estate Operatives are also carrying out more ad hoc hedge trimming and grass cutting.

Highways and Public Transport

- k) When opportunities arise e.g. electricity provision is being upgraded or moved underground, typically in western Kesgrave, where lighting is still in the ownership

of the Town Council, we will consider funding additional streetlights to bring lighting levels up to modern standards and/or upgrade the lights to LED and install remote control units and additionally attempt to transfer ownership to Suffolk County Council.

Action completed: By “piggybacking” on Suffolk County Council’s project to change all its street lighting to LED, the Town Council had their owned streetlights also upgraded to LED and connected to the control system which enables the lighting to follow the same lighting pattern as SCC (off at 11.30pm on at 6am). This has reduced the significant capital expenditure we would otherwise have had to pay by £70,000. It will also reduce our power consumption and has maintained or bettered the lighting levels in the associated areas. (Spring 2023).

As a follow up to having all our own streetlights upgraded a further review was undertaken of streetlight timings due to some anomalies (some SCC owned lighting was on all night). Following consultation, it was agreed that the main 66 bus route service for Kesgrave would have street lighting off at 12am and on again at 5.30am (summer 2023).

- l) We will organise a project to have street signs cleaned and tidied up where sub-standard.

Action taken: Members of the Town Council’s Estate Operatives Team have had training to enable them to safely carry out this type of work (December 2021). A small number of street/road signs were cleaned in spring 2023.

- m) We will investigate the options for providing improved and greener community transport alternatives covering e.g. buses, taxis and volunteer/community transport schemes.

Action taken: We have met with ‘Communities Together East Anglia’ to discuss options and our specific needs, and we will keep these under review (Spring 2022).

We are actively involved in the ESC Community Partnership for Kesgrave, Rushmere St Andrew, Bixley and Fynn Valley and one of the groups objective’s is accessibility to transport in rural areas with some pilot schemes taking place in the district for viability and sustainability. We are also a member of the SCC EP Passenger Group.

- n) We will consider the provision of more bus and cycle shelters where practical and sufficient use can justify their provision.

[Not yet actioned. However, funds are being put aside over time so we can consider this in future.](#)

- o) We will monitor and support initiatives that improve parking, especially around our schools, and that help minimise parking on pavements and grass verges. This will include consideration of employing a parking warden if justified.

Action taken: We have had a meeting, on site at Heath School, with Suffolk County Council representatives and our District and County Councillors to observe the parking and speeding issues at peak school times. We are awaiting a report from SCC on practical solutions that can be implemented (spring 2022). Further site visits, discussions between the school and County Cllrs with suggestions put forward to SCC Highways. Currently awaiting design and costings for further consideration (winter 2023).

We have engaged with our neighbouring Community Speed Watch Team who have carried out speed watch along Bell Lane near to Heath Primary School. We will continue to work with them and looking for volunteers to have our own Community

Speed Watch members to carry out speed checks in the Town. We are also working with Community Speed Watch to identify locations for Speed Indicator Devices (SID's), with a view to purchasing one or two to site and be managed in the Town. Despite local adverts, we have been unsuccessful with finding residents to volunteer as Community Speed Watch volunteers.

We Are continuing to work with East Suffolk, Police/Police Community Support Officer (PCSO), schools and our County and District Cllrs to address parking issues in and around all our schools. This includes PCSO and ESC Parking Enforcement visiting all of our schools on several occasions to provide warning notices and discuss parking issues. The schools are also being encouraged to engage their pupils in speed and parking initiatives as well as sending out and displaying notices for parents. Some road markings and signage in and around the schools are not sufficient / legally enforceable and we are working with partners to address these issues.

We have worked in partnership with ESC, SCC Highways, District & County Cllrs, local resident and Cedarwood Primary to improve parking and road safety at and close to Cedarwood School. The proposed lines and signage are currently out for consultation with a view to being implemented later this year (Summer 2024).

We are considering extending the car park at the Millennium Sports Ground (MSG) to accommodate more vehicles attending popular recreational activities held on the MSG and Millennium Jubilee Hall (MJH).

We are also monitoring and liaising with the organisers of the key events at the MSG to minimise disturbance and inconsiderate parking by participants and supports. This has included the use of traffic cones in key areas.

Youth Provision

- p) We envisage maintaining the current Youth Provision arrangements via 4YP throughout the plan period and additionally we will investigate other provision where it enhances youth provision (eg outreach workers, internet café etc).

Action taken: The provision of the 'Hang Out' run by 4YP at the Millennium Jubilee Hall has been well maintained and numbers attending have been consistently good.

We continue to support and fund Youth Outreach service, run by 4YP, where two youth workers are out once a week in the evening engaging with our young people. They provide valuable support and feedback for the young people. The youth workers are also guided by issues fed through by the Council office and the Police.

We have in partnership with East Suffolk Council and District/County Councillor, launched a youth drop-in café, once a week, run by 4YP called 'The Spot', held at Kesgrave War Memorial Community Centre. It is in the early stages, but it is hoped will establish itself during 2023. This proved unsuccessful with low attendance, feedback from the young people was the venue wasn't viewed as a space for them. We continue to work with 4YP for a possible alternative provision.

- q) We will consider the provision of more teenage shelters.

Not yet actioned.

Conservation and the Environment

- r) We will create a Tree and Wildlife Conservation strategy to drive our conservation projects along with creating a maintenance schedule for our public open spaces

including considering taking on responsibilities currently carried out by others on Council's behalf.

Action taken: We have introduced an outline strategy to improve certain areas and to work with East Suffolk Council and Norse to improve the level of service and the nature of the services we can call on. Specific elements that have been improved so far are:

- Sections of Pilborough's Walk hedge have been improved with ivy removed, sensitive pruning and some planting.
- A project to enhance Cedarwood Walk has been received from a resident and has been carried out in partnership with Council.
- Jolly's Pightle has been sympathetically cut and grass raked off. It is hoped this will allow the wildflowers and grasses to re-establish themselves.
- The centre feature of Pergola Piece has been enhanced – the centre circle has been planted, the hedges cut down to improve visibility and an extra entry created.

(completed Spring 2023).

We are now looking at distributing bird boxes across our public open spaces.

Working with SWT they have provided us with direction to increase wildlife habitat in our Town. The current focus is on Legion Green, to showcase how to improve the conservation area while still maintaining access and use. This has included bulbs and wildflower seed planting, bird boxes, bug hotels, hedgehog homes, stag beetle log stacks and the installation of a bee café.

SWT have also engaged and carried out workshops to make bird boxes and hedgehog homes with the local community at the 'forget me not café' (autumn 2023).

We have attended a workshop (Adaptive Action Planning for Climate Change and Nature Recovery workshop in August 2023) with neighbouring parishes from which key actions were produced. We have also attended an annual event held by The Suffolk Climate Change Partnership (Autumn 2023).

We have engaged with Greenways who have carried out works at the Long Strops 'pond' to better support and protect the wildlife in this location (winter 2023).

One of our estate operatives attending a wildlife conservation training day held by SWT (winter 2024).

Community Services and Support

- s) We will consider extending the provision of the resident's helpline established during the pandemic emergency.

Action taken: The Council office is a central point of contact for our residents, where we support and 'signpost' them with any matters / issues they may have (via face to face, phone or email).

- t) We will support Suffolk County Council (SCC) in its lease review of the provision of Library services within Kesgrave including its accommodation restrictions.

Action taken: We have had liaison with the area of Suffolk County Council that oversees library development with a view in the medium-long term to expanding the limited space available for the many wonderful community projects undertaken by library management and its team of volunteers. Following numerous correspondence with SCC we are aware due to continued pressure on funding resources for Suffolk Libraries, existing premises are limited, with short leases. We are therefore working

with SCC to transfer land they own near to the centre of the town, which could be a foundation for development of a lager facility long term (Spring 2024).

- u) We envisage maintaining the current Community Policing arrangements for the shared Police Community Support Officer (PCSO) throughout the plan period. We will also continue to pursue extending the standard hours of the contract into the evenings beyond 6pm to provide a service that fully suites local circumstances.

Action taken: Our partner Rushmere St Andrew Parish Council decided they no longer wished to continue to partnership fund a PCSO from April 2023. This decision triggered a review by us with Suffolk Police. We investigated the options of working with other parishes but without success. Council debated and concluded unanimously that funding the whole cost of a full time PCSO would not be value for money. Therefore, the contract terminated on 31 March 2023.

Following the introduction of the new Suffolk Constabulary Policing model in December 2023 the council office has already established a strong working relationship with our Community Police Officer, PC Matt Finch who is very keen to make a positive impact in our town, addressing local issues.

- v) We will consider supporting and funding other Kesgrave organisations in providing facilities of benefit to the residents of Kesgrave, e.g. a community café.

Action taken: we provide the Royal British Legion with storage at the MJH for boxes and merchandise, along with use of the Council office to collect and distribute during the Poppy Appeal.

Small grants have been provided to organisations based in or supporting Kesgrave residents to help them continue. In particular, Parkrun and Kesgrave Cadets have storage facilities and access to office space (cadets) at the Millennium Jubilee Hall. Further proposals will be considered as and when they are brought forward.

The following grants have been made in 2023/24 to:

- Cedarwood Primary School £666.58
- Brave Futures £330.00
- Lighthouse Woman's Aid £300.00
- Kesgrave Friendship Group £150.00
- RBL Poppy Appeal £200.00
- Headway Suffolk £500.00
- DAS £1,000
- CAB East Suffolk £800.00

Community Events

- w) We will continue to organise key community events each year and look to make improvements to each wherever possible and affordable.

Action taken:

- The summer Kesgrave Fun Day was reinstated in 2021 with a large resident attendance and great appreciation for the provision of most entertainment facilities at no charge to them on the day. In 2022, the provision was enhanced further, and this event has become a symbol of the community's positive response

in the post-pandemic era. In 2023 we expanded the event yet further in conjunction with a partnership established with the SPARK charity which provides a 50% contribution to our running costs.

- We celebrate with the SPARK trustees 25 years of grants provided to Kesgrave sporting and recreational organisations, including our schools, totalling a remarkable £2,000,000

- Other annual events in our calendar continue to be organised and where feasible enhanced: Christmas Lights Switch, Fireworks Display, Remembrance Service & Lighting of the Beacon, Santa's Grotto & Ice Skating, Tree of Reflection, by monthly tea parties and SCO Felixstowe outing.

3 Finance & Governance (F&G)

The role of the F&G committee is to regulate, set plans, manage and control Council's finances, resources and HR/staffing. This includes recommending to Council for approval an annual budget and precept in accordance with our Financial Regulations. F&G also oversees the running of our operations through the Officers and staff.

- a) We will introduce a policy for land acquisition and adoption and pursue all feasible opportunities to bring strategically important land in town under Council control and provide additional facilities of benefit e.g. cemetery extensions and allotments.

Action taken: We have implemented a policy for land acquisition and adoption and a number of initiatives are underway.

After three years in gestation ownership of the land that includes the Millennium Sportsground, the Millennium Jubilee Hall and part of the Bridleway to the west of the car park was finally transferred to us (free) in early 2024.

We continue to work on further adoptions and acquisitions in private and local government ownership where the costs are restricted to the legal charges involved. We expect to have more positive news on this project throughout the remainder of the plan period.

- b) We will consolidate the good intentions expressed in our neighbourhood plan on environmental matters with the introduction of an appropriate policy which will set out our internal and wider community commitments and ambitions, including the adoption of solar panels, wind generators, heat pumps, insulation and improved air quality. Continue to engage with and support the ongoing Suffolk Climate Change initiatives and projects. Initially this will be the form of an engagement plan and short survey with our residents, after this we will strive to focus on key areas where we can make a meaningful difference.

In 2021 we engaged with Groundwork East and as a result:

- created a climate change website to promote to residents what they can do to reduce their environmental impact: <https://www.kesgrave.org.uk/climatechange/>
- through our schools, we sent out leaflets to pupils providing simple advice on things they could do; and
- created a community online survey to obtain feedback on the current status of homes in terms of carbon footprint and encouraging improvement. This was followed up by a second survey to measure progress.

In 2022 we made significant investments to reduce our power consumption and carbon footprint:

- added solar panels to the Town Council office;
- significantly increased the solar panels on our Millennium Jubilee Hall (MJH);
- upgraded all our lighting to LED in the Council office and MJH;
- upgraded our streetlights to LED and arranged for them to be switched off over night; and
- upgraded the lights to LED at the multi-use games area at Cedarwood Green.

In 2023 we have:

- Negotiated an export tariff for the KTC Office solar panels.
- Undertaken a thermal image survey of properties in Kesgrave (community buildings and private dwellings) – this confirmed in general insulation was adequate.

- c) We will review and update all other Council policies ensuring compliance with any relevant legislation or recommended best practice; and establish a timetable to ensure all documents are reviewed as designated during the plan period.

Action taken: Completed in full.

- d) We will document an Emergency Plan to bring into action in the event of a serious interruption to Council's operations with a view to ensuring the speediest possible resumption of our services to residents.

Not yet actioned.

- e) We will continue to maintain our Council website and explore opportunities to be more engaged on social media channels.

Action taken: Commencing late 2023, we undertook a full review of our community engagement strategy and set ourselves objectives and targets for better use of social media to generate a better sense of community involvement and understanding of what we do. In the early stages of implementation feedback has been positive and targets are being achieved e.g. now 1,000+ followers on Facebook.

The next objective is to review and revamp the presentation of our website. The key aim will be to make it easier for residents to find the things that are relevant to them.

- f) We will investigate enhancing the information and facilities on Council's website and consider the provision of a printed Town Guide or Magazine to allow us to cover all resident demographics and audiences.

Action taken: as part of the website review this will include consideration of a printed town guide and or magazine (Spring 2024).

- g) We will investigate removing the warding in Kesgrave and reducing the number of councillors from 16 to 14 in time for the 2023 Town Council Election.

Action taken: Following a consultation by East Suffolk Council (ESC), with effect from the elections on 4 May 2023, the number of council seats were reduced to 14 from 16. There are now 7 in each ward (East and West). Due to the ongoing Boundary Commission County Council Electoral Review, ESC was not able to consider our request for the wards to be amalgamated.

- h) (New) We will investigate options for maximising the interest from our funds.

Action taken: A full review was carried out to investigate options for higher interest savings accounts to meet the requirements of the Council's Investment Policy and

Strategy. It was agreed to proceed with the Flagstone Platform rather than the limited number of services offered to the Council by individual financial institutions. The deposit scheme offered by Flagstone provides a range of accounts for both short-term deposits and instant access requiring only an initial application, rather than applying individually to each financial institution. The account is easily managed, monitored with better returns and security. The account became active in May 2024.

4 Planning & Development (P&D)

The role of the P&D committee is the provision of certain services related to planning applications and consultations where Council's role is to respond on behalf of our residents. This is either (mostly) to support cases that accord with planning policies (including those in the neighbourhood plan) or to object to those considered to be non-compliant.

In the first two years of the plan, the committee, which meets fortnightly, reviewed 135 resident and business planning applications and supported the great majority of them.

In each year, the committee reviewed and responded to about 20 requests for consultation from East Suffolk Council and Suffolk County Council on subjects as diverse as the Bus Service Improvement Plan to proposed changes in the National Planning System.

Since it came into legal effect in 2021, the Local Planning Authority, East Suffolk Council (ESC) which ultimately grants planning permissions, has referenced the policies in the Kesgrave Neighbourhood Plan in many cases. The office continues to play an important liaison role with the planning department at ESC to ensure the right balance is achieved between representing individual applicant interests and those of the neighbourhood that may be affected.

P&D in conjunction with the office also monitors initiatives to improve road safety and reduce speeding around Kesgrave especially around our schools and significant roads eg Dobbs Lane, Bell Lane, Ropes Drive and Penzance Road. This includes the provision of 'road crossings' across the main road (to access All Saints cemetery) and elsewhere. Junction improvements in particular at the Bell Lane/Foxhall Road and Doctor Watsons Lane/Main Road, along with 20mph speed limits and other safety measures/improvements around our schools.

Action taken: A number of initiatives have been actioned and carried out on this:

- We have been working with Rushmere St Andrew's Community Speed Watch to undertake speed checks in Kesgrave. The long-term aim is to have our own Kesgrave Community Speed Watch volunteers.
- In conjunction with East Suffolk Council, we have agreed to provide hi-vis jackets to children at our local schools. These will be on loan and passed on to other pupils when they leave the school.
- Following our strong and lengthy lobbying, the Foxhall Road/Bell Lane junction has been enhanced to provide a much greater visibility splay. This should help reduce the number and accidents and incidents that happen at this junction.
- We are working with our County Councillor to have the verges cut back on the footpath leading to the bus stop on Main Road, opposite Cambridge Road.

- SID has been purchased with County Cllr D McCallum's LHB funds and five sites in the town have been agreed, currently awaiting posts to be installed by SCC (winter/spring 2023/24).
- Work with County Councillors to address drainage, flooding, resurfacing of roads and footpaths and reinstatement of line markings on the highway this includes cycle and footpaths.
- In partnership with SCC Highways and with County Cllr EHB funding working towards replacing the permanent SID on main road (winter 2023).
- Purchased '30mph' wheelie Bin stickers for residents to display who live along some of the major roads such as Bell Lane, Penzance Road and Dobbs Lane (winter/spring 2023/24).

5 Operations

- a) Significant recent progress has been made in modernising and professionalising the estates operation including the provision of vehicular transport eliminating the risks associated with employee use of their own transport. We will investigate options to further enhance our operations including the use of electric vehicles, trailers and ride-on mowers.

Action taken: We have attended an electric vehicle day where various presentations and stands were on display on the current status of electric vehicles and charging. We will investigate the options further over the next year. Additional funds are also being put away yearly to build up a fund to purchase a replacement electric van (summer 2022).

- b) The administration of meetings was successfully adapted during the pandemic to digital means under applicable government restrictions. Subject to government legislation permitting its continuation it is our aim to facilitate hybrid meeting options (mixed in-person and digital attendance) as a means of encouraging resident participation and providing a degree of flexibility to assist with Councillor and Officer attendance.

Action taken: Unfortunately, this could not be progressed as the Government was unable to make parliamentary time to consider extending the temporary dispensation.

- c) Improvements were also made to the security and efficiency of our IT services with the distribution of Council email addresses to all Councillors and staff, together with the introduction of password control over access to digitally stored documentation. We will consolidate this progress with the introduction of an Email, Internet etc Policy and Procedure.

Action taken: An Email, Internet etc Policy and Procedure has been adopted. Fibre broadband installed at the office and MJH (spring 2024).

- d) We will review the staff handbook in conjunction with our employment contracts to ensure compliance with Employment Law and other relevant regulations.

Action taken: Review of handbook and appraisals planned for Feb/Mar 2023 (completed summer 2023). The handbook is reviewed annually, scheduled for summer 2024.

- e) We will establish a list of all work carried out by the office ie inspections, surveys, safety checks etc.

Action Taken: full review carried out with a clear 'Risk Assessment' register, recording inspections, checks, surveys for all Play Areas, Council owned public spaces and buildings, including tree surveys and vehicle.

- f) We will offer a work experience placement to Kesgrave High School.

Action taken: Agreed in principle to offer work experience to a university student (summer 2024).

- g) The current offices are restricted in relation to the space ideally required for efficient operation and community engagement, therefore action will be taken during the plan period to investigate any viable opportunities for expansion.

Not yet actioned.

- h) We will establish a project to computerise the Lawn Cemetery records.

Action taken: a full digital spreadsheet has now been completed (autumn 2023).

- i) Consider employing another member of staff, or expanding the role of existing members of staff, to improve our communications and engagement with the residents of Kesgrave regarding events, environmental and conservation initiatives etc, through the enhanced use of our website, news articles and social media platforms.

Not yet actioned.

- j) (new) Review security and crime prevention of our premises and facilities

Action taken: Installation of CCTV and upgrade of alarm system at the council office. we will also consider further installation of CCTV at the MJH and MSG Car Park.

6 Additional Actions

A plan is only as good as the day it is written, and things do come along (like the pandemic, the cost-of-living crisis or the Ukrainian appeal) that means resources have to be diverted to matters of even greater importance to residents, meaning that implementing our plans may have to be delayed.

The items below describe the developments over the past year that fall into this category:

- We will continue to monitor the number and type of events we organise and enhance provision where a need (mental health, loneliness etc) is identified.
- The Tea Parties are now a regular fixture on the events calendar with 6 taking place a year.
- Identifying ownership of land and responsibility of trees – Trinity Close Green.
- Queens Jubilee – additional and enhanced celebrations, memorabilia sold (bags).
- Death of the Monarch – as a local authority we have statutory obligations – condolence book, flag flying, the proclamation service.
- Kings Coronation - additional and enhanced celebrations.

- Street furniture – requirement / demand for additional seating, rubbish/fido/grit bins.
- The Town Council received recognition for our work by receiving the Highly Commended Award at the Suffolk Community Awards 2023.